

## Results of the Covid 19 Survey.

A huge thank you to the **129 parents** who took part in our survey. Your responses really do help us, letting us know what we have done well and what we still need to work on.

### A brief overview of the results.

#### Statements which discussed the time during lockdown:

Statement	% of parents who strongly agreed or agreed	% of parents who strongly disagreed or disagreed	% of parents who ticked <b>Not Applicable.</b>
Communication from the school has been regular, clear and effective	98.4%	1.6%	
My child's class teacher has been available when my child or I have needed help	93.8%	3.1%	3.1%
During lockdown I was happy with the work my child was set	87.5%	7.8%	4.7%
My child attended school during lockdown and I was happy with the school's ability to keep my child safe	45%		55%
I have been kept informed about matters that affect my child	95%	2%	3%
I have felt well informed about plans to reopen the school at each stage	96.9%	0.8%	2.3%
If I have shared a concern, the school has responded satisfactorily	74.4%	3.1%	22.5
The school has demonstrated positive awareness about my child's mental health and wellbeing during the pandemic	83.7%	7%	9.3%
If needed, I felt confident in asking the school for additional support	85.3%	5.4%	9.3%

**Statements which discussed Post Lockdown:**

Statement	% of parents who strongly agreed or agreed	% of parents who strongly disagreed or disagreed	% of parents who ticked <b>Not Applicable.</b>
I have been happy with the procedures the school has put in place to keep my child safe	97.6%	1.6%	0.8%
I have been kept well informed of my child's progress over the year	88.4%	7.7%	3.9%
I am happy with the progress my child has made this year	93.7%	3.3%	3%
My child is confident and happy in school	96.1%	3.1%	0.8%
I feel my child has received appropriate support since returning to school	93%	3.1%	3.9%
The school has clearly communicated with parents at all times about any changes to procedures	99.3%		0.8%

**Parents Evenings:**

We asked you if you preferred parents evenings which were face to face or via Zoom/phone call. Whilst many of you said you liked to come into school so that you could see the environment, others said that the Zoom meeting option meant that you did not need to rush home from work, or organise child care. We are happy to continue with a choice of meeting formats to accommodate everyone.

**Additional comments:**

In the additional information section we had lots of very kind comments from our parents thanking the staff for the work that they had done during the Covid period, including the following:

"I have been happy with all measures taken by the school during Covid-19. Also how they made learning interesting for the kids to willing always to be in school and making progress and development in their everyday learning activities."

“We are very grateful for all hard work from staff team.”

“The school has handled the pandemic brilliantly and should be proud of how they have supported the children during these times.”

“I'm so happy my son attends Fairchildes, it is a great school that really puts the children's needs first, and the extra effort the school goes to for the children with the outdoor learning, virtual trips and afterschool activities is lovely. I always tell friends and family what a great school it is. I can see that the staff work so hard, and do a great job!”

“Everyone at Fairchildes Primary school has been brilliant and well done for the hard work and tough time you went through. You are just amazing and the best school any child could wish for.”

“You dealt with lockdown great! Better than some schools. The teachers were knowledgeable in Google classroom and the children have gained a great knowledge in this area too. As a school you should be very proud of your quick action before lockdown started to make sure you were ready and the children could continue with their education. Thank you!”

“Excellent leadership throughout the pandemic and brilliant, committed teachers.”

“This past 15 months has been hard on everyone but as a school you have handled it amazingly. My children, myself and husband have felt very supported throughout and when we all struggled with home-schooling, there was no judgement if it could not be completed. A massive THANK YOU for all your support.”

Some of you also suggested areas for improvement including the following:

1. More consultation on after school activities. ( From September we will be running a large number of clubs and there will be an opportunity for parents to make suggestions and give further ideas for clubs.)
2. Suggestions for improving the work put out on Google Classroom including :  
More notice being needed for art and science activities, using more video explanations for parents rather than wading through google slide docs, having a specific timetable.
3. One parent made the comment “ They need to do more regarding racism.” If this was you please could you get in touch with me ( [head@fairchildes.croydon.sch.uk](mailto:head@fairchildes.croydon.sch.uk))  
Diversity and appreciation of one another was a huge part of our school development plan last year and continues into this year; racism is not tolerated in any form.

4. One parent mentioned a lack of playground equipment and the fact that her child had really enjoyed the outdoor education sessions. Last year, in line with our Covid risk assessment, there was less equipment outdoors because the children weren't allowed to share. From September they can share, so all of our equipment and some new pieces will be out for the children to enjoy at lunchtime. We also have many more sessions at the forest school planned for all year groups and outdoor education in general is high on the agenda with new spaces being prepared.
5. One parent suggested that the menu needs to be changed. A questionnaire on what parents would like to see on our menu will be sent out before the end of the summer holidays and changes made, if needed, for Autumn 2.

Many thanks again to those of you who took the time to complete our questionnaire. If you have any further comments or suggestions please feel free to contact me [head@fairchildes.croydon.sch.uk](mailto:head@fairchildes.croydon.sch.uk)

Jo Hussey  
Head of School.